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Quality

The assurance and targeted, continuous improvement of quality, environmental and safety performance is a task for all employees of our company. It requires conscious commitment and active cooperation across divisional and functional boundaries. Overall responsibility for quality and environmental performance lies with the Executive Board. All employees competently implement the requirements of our customers. This enables us to guarantee the highest level of safety and reliability, securing the future of our company. This commitment requires the following with regards to quality:

This commitment requires the following with regard to **quality**:

- ❖ Maintenance and further development of the quality management system
- ❖ A defined and flexible organisation
- ❖ Quality-capable, efficient and customer-oriented processes in all areas
- ❖ Defect-free materials from our suppliers
- ❖ Fast and efficient reactions to negative deviations
- ❖ Continuous, measurable improvement in all areas

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Environment

This commitment requires the following with regard to the **environment**

- ❖ Maintenance and further development of the environmental management system
- ❖ Compliance with legal and regulatory requirements and other obligations
- ❖ Prevention of environmental damage by our company
- ❖ Reduction of energy and resource consumption
- ❖ Continuous improvement of processes with regard to environmental compatibility

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Security

This commitment requires the following with regard to **safety**:

- ❖ All activities will be carried out in such a way that at no time the health care of people will be compromised.
- ❖ Activities such as servicing, maintenance of plant and equipment are carried out exclusively by qualified, trained persons.
- ❖ Employees at all levels contribute to a safe working environment.
- ❖ All workplaces comply with legal requirements.
- ❖ In the event of an accident, everything possible is done to minimize the damage. The rescue of people has the highest priority.
- ❖ Material assets and know-how must be adequately protected against theft and destruction.
- ❖ People and material assets are to be sufficiently insured to enable them to live on financially after the event of damage.

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Employees

This commitment requires the following with regard to employees

- ❖ Deepening quality and environmental awareness through information events.
- ❖ Creating an environment that fosters teamwork, creativity and innovation.
- ❖ Exemplary behaviors of all managers and an open information policy

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