



Terms & Conditions

Handling Fee \$5.00 per order, per shipment

Prepayment required unless approved for other payment terms

No fee for payment by check or ACH

Wire Transfer Fee: \$25.00

Returned Check/NSF Fee: \$50.00

Accounts not paid within terms are subject to a 2.5% monthly finance charge

Certificate of Conformance fee: \$20.00 (must be requested at time of order)

Return policy: standard products unused 30 days

Nonstandard products are nonreturnable

Returns are subject to a 50% restocking fee; must be unused and in original packaging

Warranty period 12 months from date of invoice

Acknowledged orders of products already in production may not be cancelled

Customers may not cancel their order or demand compensation in the event of an overdue delivery date

All orders FOB Charlotte, NC 28217

Lead time is pending credit approval, clarification of technical details and receipt of purchase order

Prices are valid for stated quantities

Blanket orders are subject to scheduled release dates during a 12 month period